Apply for the Affordable Connectivity Program Online

The Affordable Connectivity Program (ACP) is a U.S. government program to help low-income households pay for internet service and connected devices such as a desktop, laptop, or tablet.

If your household is eligible, you could receive:
- Up to a $30 per month discount on your internet service
- Up to a $75 per month discount if your household is on qualifying Tribal lands
- A one-time discount of up to $100 for a laptop, tablet, or desktop computer (with a co-payment of more than $10 but less than $50) from a participating internet company

Once your application is approved, the next step is to contact a participating internet company to get your benefit.

Get Started

Follow the steps below to submit an ACP application online, which typically takes about 10 minutes to complete. You may need to provide additional information or documentation to confirm your eligibility, identity, or home address.

If you have questions during the application process, contact the ACP Support Center by email at ACPSupport@usac.org or call (877) 384-2575 from 9 a.m. to 9 p.m. ET.

<table>
<thead>
<tr>
<th>Steps</th>
<th>Online Application Overview</th>
</tr>
</thead>
</table>
| 1. Tap or click on a web browser on your mobile device or computer.  
  - Type AffordableConnectivity.gov in the web address bar and press Enter on the keyboard or Go/Search on your mobile device to open the website. | ![affordableconnectivity.gov](affordableconnectivity.gov) |
| 2. Tap or click Apply Now. | ![Stay Connected](Stay Connected) |

Last Updated: March 2023
3. Read about helpful tips and learn more about how your information will be used.

- Tap or click **Next** to get started with your application.

4. Fill out your home address and contact information.

- Type in your home address.
  - This **cannot** be a P.O. Box.

- Tap or click the checkbox to enter in a mailing address if it’s different from your home address.
  - This **can** be a P.O. Box.
4a Fill out your contact information.
   - Type in your email address.
     - Notifications about your application will go to the email address that you provide.
   - Type in your phone number (optional).
   - Tap or click Next.

5 Do you want us to check your identity with the last four digits of your Social Security Number?
   - **Yes** - Tap or click Next.
     - Go to step 5a to type in your Social Security Number.
   - **No** - Tap or click No, then Next.
     - Go to step 5b to type in your Tribal ID number.
     - Go to step 5c for instructions on how to provide an official document.
<table>
<thead>
<tr>
<th>5a</th>
<th>Type in the last four digits of your Social Security Number and tap or click <strong>Next</strong>.</th>
</tr>
</thead>
</table>
| 5b  | Select **Tribal Identification Number** from the drop-down.  
|     | • Type in your Tribal ID number.  
|     | • Tap or click **Next**. |
Select the **form of identification** you’d like to use from the drop-down.

- Tap or click **Select Photo** to attach a copy of your identification.
  - The options to attach your identification will vary based on your device.
  - You will receive a success message after you attach your identification.
- Tap or click **Next**.
**6** Type in your full first and last name as it appears on your official documents, like a Social Security Card or government ID.

**6a** Fill out your date of birth.
- Select the month from the drop-down.
- Type in the day.
- Type in the year.
- Tap or click **Next**.
Do you participate in Medicaid or the Supplemental Nutrition Assistance Program (SNAP)?

- **Yes** - Tap or click **Next**.
  - Go to **step 8** to continue.

- **No** - Tap or click **No**, then **Next**.
  - Go to **step 7a** if you qualify another way.

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Do you participate in another program or qualify through your income?

- **Yes** - Tap or click the check box next to all that apply.
  - Tap or click **Next**.
  - Go to **step 8** to continue.

- **No** - Tap or click the last check box if your child or dependent may qualify.
  - Go to **step 7b** if your child or dependent who may qualify.

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Which of the following programs do you participate in?

- Federal Pell Grant
- Veterans Pension and Survivors Benefit Programs
- Federal Housing Assistance
- Supplemental Security Income (SSI)
- Special Supplemental Nutrition Program for Woman, Infants, and Children (WIC)
- Tribal Specific Program (Only choose if you live on Tribal lands)
- I don’t think I participate in any of these programs, I may qualify through my income
- I don’t participate in any of these, but I have a child or dependent who may qualify
7b  Does your child or dependent participate in a qualifying program?

- Tap or click the check box next to all that apply.
- Tap or click **Next**.
  - Go to **step 7c** to continue.

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### Which of the following programs does your child or dependent participate in?

**Check all that apply.**

- [ ] SNAP (Supplemental Nutrition Assistance Program) or Food Stamps
- [ ] Medicaid
- [ ] Free and Reduced-Price School Lunch or Breakfast Program
- [ ] USDA Community Eligibility Provision (CEP) School
- [ ] Veterans Pension and Survivors Benefit Programs
- [ ] Federal Housing Assistance
- [ ] Supplemental Security Income (SSI)
- [ ] Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
- [ ] Tribal Specific Program (Only choose if they live on Tribal lands)
- [ ] I don’t think my child or dependent participates in any of these programs, but may qualify through income
Fill out your child or dependent's information.

You’ll need to:
- Verify your child or dependent’s identity using the last four digits of their Social Security Number, a Tribal ID number, or by attaching a copy of their identification.
- Fill out their first and last name.
- Fill out their date of birth.
- Tap or click **Next**.
  - Go to **step 8** to continue.
Review your information.

- Review the information you provided. If you need to correct your information, tap or click Edit and make any edits.
- Review the consent statement to confirm the information you provided will be used to check if you are eligible.
- Tap or click Check my eligibility.
  - It may take a few minutes to check your information against available automated databases.
You’ll find out right away if you qualify to get a benefit or if we need more information to see if you qualify.

**What to do next to save your information and continue your application.**

If you need to **create an account**
- Tap or click **Create account**.
- Type in a username. It can be an email address or a unique ID.
- Type in a password that is a mix of letters, numbers, and symbols.
- Type in the same password again.
- Tap or click the **I’m not a robot** checkbox.
- Tap or click **Create account and sign in**.

If you already have an account, **sign in**
- Tap or click **Sign in**.
- Type in your username.
- Type in your password.
- Type the same password again.
- Tap or click **Sign in**.

⚠️ If you need to leave and come back to complete this step later, you’ll need to enter in your information again. We will send a reminder to the email you provided on your application.
Finish your application.

Did we ask you to provide additional information or documentation?

- **Yes** - Go to the [Show You Qualify](#) section to continue your application.

- **No** - Your last step is to review the certification statements.
  - Read the statements.
  - Type your first and last name to confirm you agree with the statements.
  - Tap or click [Submit](#).
  - Go to [step 11](#) to continue.

By signing your name below, you agree with the following statements:

Quarifications
I or someone in my household currently gets benefits from a program that qualifies for the Affordable Connectivity Program, or my annual household income is 200% or less than the Federal Poverty Guidelines.

Internet company notification
I understand that I must tell my internet company within 30 days:
  - If my household no longer qualifies for the Affordable Connectivity Program.
  - If I move to a new address.

Only one benefit per household allowed
I understand that my household can only receive one monthly service benefit and one device discount (desktop, laptop, or tablet) through the Affordable Connectivity Program, and to the best of my knowledge, my household is not getting more than one service benefit and one device discount.

Potential impact on your bill if program ends
I understand that the Affordable Connectivity Program is a federal government benefit that reduces my internet service bill, and my household will be subject to the internet company’s undiscounted general rates, terms, and conditions if my household continues to subscribe to the service after the conclusion of the Affordable Connectivity Program.

How your information will be used
I agree that all of the information I provide on this form may be collected, used, shared, and retained by the Affordable Connectivity Program Administrator (Universal Service Administrative Company) for the purposes of applying for and/or receiving the Affordable Connectivity Program benefit.
  - I agree that my state or Tribal government may share information about my benefits for a qualifying program with the Affordable Connectivity Program Administrator if required by law and this information will be used only to help find out whether I can get an Affordable Connectivity Program benefit.

Check eligibility at any time
The Affordable Connectivity Program Administrator or my service provider may check whether I still qualify at any time.

Must meet recertification deadline
In order to confirm that I still qualify for the Affordable Connectivity Program benefit, I understand that I have to respond to a recertification request by the deadline or I will be removed from the Affordable Connectivity Program and my benefit will stop.

I certify, under penalty of perjury, that all of the information provided on this form is true and correct to the best of my knowledge. I know that willingly giving false or fraudulent information to get Affordable Connectivity Program benefits is punishable by fine and/or imprisonment under 18 U.S.C. §1001 and can result in being barred from the Affordable Connectivity Program.

**Your Signature**

**Type your name below**

Francine Tester

I understand this is a digital signature, and this is the same as if I signed my name with a pen.

[Back](#) [Submit](#)
Contact a participating internet company to get your benefit.

- Contact a participating internet company to start receiving your ACP benefit.
- Sign up by the deadline or you will need to re-apply.
- We will also send this information to the email you provided on your application.

Contact an internet company to get your benefit

You’re approved to get your benefit. Sign up by June 26, 2023

What to do next

If you already have internet

Contact your internet company and say, “I have been approved for the Affordable Connectivity Program and would like to apply it to my service.” Then, give them the information below.

If you don’t currently have internet

Find an internet company that can provide service to your address and say, “I have been approved for the Affordable Connectivity Program and would like to sign up for internet.” Then, give them the information below.

Application ID:
B11111-BBBBB

Full legal name:
Francine Tester

Address:
123 Main Street,
TOWN, PA 11111

Method of identity verification:
Last 4 digits of SSN

We have sent this information to the email you provided on your application.

Do you live on Tribal lands?

Need to find an internet company near you?
Show You Qualify

You may need to provide additional information or documentation if we cannot confirm your eligibility, identity, or address. This section includes information on the steps you take to confirm your information if you encounter these questions in your online application. For more information, review our Acceptable Documentation Guide (available in [English](#) and [Spanish](#)).

<table>
<thead>
<tr>
<th>Information or Documentation Needed</th>
<th>Online Application Overview</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Confirm Your Address</strong></td>
<td></td>
</tr>
<tr>
<td>You may be asked to confirm your address by locating where you live on the map.</td>
<td></td>
</tr>
<tr>
<td>• If you need to correct your address, tap or click <strong>fix it here</strong>.</td>
<td></td>
</tr>
<tr>
<td><strong>Show us where you live</strong></td>
<td></td>
</tr>
<tr>
<td>• To locate where you live, double click on the map, or use the (+) button to zoom in.</td>
<td></td>
</tr>
<tr>
<td>o Tap or click the <strong>+</strong> icon to expand the How to Find Your Address section and view a short video.</td>
<td></td>
</tr>
<tr>
<td>• Tap or click on the pin once you have found your address on the map.</td>
<td></td>
</tr>
<tr>
<td>• Tap or click <strong>Next</strong>.</td>
<td></td>
</tr>
</tbody>
</table>

**Confirm Your Household Qualifies**

You may be asked to confirm that your household qualifies for the Affordable Connectivity Program benefit.

❗️ Only one monthly benefit is allowed per household. A household is a group of people who live together and share money even if they are not related to each other.

• Answer the questions.
• Tap or click **Next**.
Confirm Your Identity

You may be asked to upload documents that confirm your identity information.

- If you need to correct your identity information, tap or click **fix it here**.

If you need to confirm your date of birth,

- Provide a copy of an unexpired official document, such as a driver’s license, that has your first and last name and date of birth.

If you need to confirm your Social Security Number or Tribal ID*

- Provide a copy of an unexpired official document, such as a Social Security Card or Tribal ID, that includes your first and last name and the last 4 digits of your SSN or full Tribal ID.
  
  *If you did not provide the last 4 digits of your Social Security Number or your Tribal ID on your application, verify your identity using another form of identification such as a driver’s license, military ID, passport, taxpayer identification number (ITIN) document, or other government ID.

- Tap or click **Choose File** to attach a copy or photo of the document you will use to confirm your identity information.
- Tap or click **Next**.
Confirm You Qualify

You may also be asked to upload documents that confirm your eligibility (such as your income or participation in a government program).

- Choose how you qualify.
- Tap or click Next.

If you qualify based on your household income

- Provide documentation, such as a prior year’s state tax return, that includes your (or your dependent’s) first and last name, your annual income, and an issue date within the last 12 months.

If you participate in one of the qualifying assistance programs

- Provide documentation, such as a benefit award letter or statement, that includes your (or your dependent’s) first and last name, the name of the qualifying program (such as SNAP), the name of the government, Tribal entity, program administrator that issued the document, and an issue date within the last 12 months or a future expiration date.
  - If you participate in the Free and Reduced-Price School Lunch Program or School Breakfast Program, documents such as a letter from the school must be from the current school or the school year immediately preceding the application.
  - For enrollment in a CEP school, documents must include the student’s name, the relevant school year, the name and address of the school, and contact information (phone or email) for the school and show that the student is enrolled in a CEP school for the relevant school year. (The student must still be enrolled at the time of the application.)
  - For Federal Pell Grants, documents must be from the student’s school or the Department of Education and must show that the student has received a Pell Grant for the current award year.

- Tap or click Choose File to attach a copy or photo of the document you will use to confirm your identity information.
- Tap or click Next.
After you submit your information or documentation, the final step is to certify and sign the application form.

- Read the statements.
- Type your first and last name to confirm you agree with the statements.
- Tap or click **Submit**.

By signing your name below, you agree with the following statements:

**Qualifications**
I or someone in my household currently gets benefits from a program that qualifies for the Affordable Connectivity Program, or my annual household income is 200% or less than the Federal Poverty Guidelines.

**Internet company notification**
I understand that I must tell my internet company within 30 days:
- If my household no longer qualifies for the Affordable Connectivity Program or
- If I move to a new address.

**Only one benefit per household allowed**
I understand that my household can only receive one monthly service benefit and one device discount (desktop, laptop, or tablet) through the Affordable Connectivity Program, and to the best of my knowledge, my household is not getting more than one service benefit and one device discount.

**Potential impact on your bill if program ends**
I understand that the Affordable Connectivity Program is a federal government benefit that reduces my internet service bill, and my household will be subject to the internet company’s undiscounted general rates, terms, and conditions if my household continues to subscribe to the service after the conclusion of the Affordable Connectivity Program.

**How your information will be used**
I agree that all of the information I provide on this form may be collected, used, shared, and retained by the Affordable Connectivity Program Administrator (Universal Service Administrative Company) for the purposes of applying for and/or receiving the Affordable Connectivity Program benefit.
- I agree that my state or Tribal government may share information about my benefits for a qualifying program with the Affordable Connectivity Program Administrator if required by law and this information will be used only to help find out whether I can get an Affordable Connectivity Program benefit.

**Check eligibility at any time**
The Affordable Connectivity Program Administrator or my service provider may check whether I still qualify at any time.

**Must meet recertification deadline**
In order to confirm that I still qualify for the Affordable Connectivity Program benefit, I understand that I have to respond to a recertification request by the deadline or I will be removed from the Affordable Connectivity Program and my benefit will stop.

I certify, under penalty of perjury, that all of the information provided on this form is true and correct to the best of my knowledge. I know that willingly giving false or fraudulent information to get Affordable Connectivity Program benefits is punishable by fine and/or imprisonment under 18 U.S.C. §1001 and can result in my being barred from the Affordable Connectivity Program.

**Your Signature**

**Type your name below**
Francine Teater

I understand this is a digital signature, and this is the same as if I signed my name with a pen.
You have submitted your application!

You will receive a message that says we are checking your documents.

After we review your documents, you will receive an email about the status of your application. You can also sign into your account to check the status of your application.

- If we cannot confirm your information based on the documentation you submitted, you will receive instructions on how to submit additional documentation.
- If your application is approved, you will receive a message that says you’re approved and instructions for how to start receiving your benefit.

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We Are Checking Your Documents

Thank you for submitting your information. Someone is looking at your documents to make sure you qualify.

This may take some time.

You will receive an email when your documents have been reviewed.

Your status will also be updated in the system when your documents have been reviewed. Please check back later to see if you qualify for the Affordable Connectivity Benefit.

This page will be available to be refreshed until 5/14/2023. If you need to leave and sign back in later, you can see your application status on your home page.

If you qualify...

You will have 90 days to find a company and sign up for service.

If you do not qualify...

We’ll ask you for more information or tell you what to do next. You will have until 5/14/2023 (based on US Eastern Time) to send us the information or complete the next steps.

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Full Legal Name: Francine Tester  
Address: 123 Main Street,  
TOWN, PA 11111

Application ID: B11111-AAAA